## **The Quality Pathway - Defect Avoidance**

## Security Systems



To facilitate this ambition of getting the quality right, these checks should take place:

- Responsibility for provision and programming of swipe cards and proximity fobs to be agreed with the customer / FM provider?
- > Review and agree provision of ironmongery (magnetic locks, shear locks etc)
- > Ensure signage installed to comply with Data Protection Act on CCTV cameras
- > Confirm if dedicated phone lines or Redcare line monitoring are required?
- > Establish number of cards or fobs to be provided at handover
- > Agree parties responsible for maintaining system and any effects on warranty
- ➤ Ensure requirement for testing CCTV systems are understood, particularly where facial recognition is a requirement
- > Ensure external lighting and CCTV are coordinated to avoid glare issues
- Consider the use of integrated systems i.e. is this standalone or run over the customer's network (IP)?

